LOUISIANA USED MOTOR VEHICLE COMMISSION STATE OF LOUISIANA REGULAR MEETING NOVEMBER 26, 2018 BEGINNING AT 9:30 A.M. 3132 VALLEY CREEK BATON ROUGE, LOUISIANA REPORTED BY: BETTY D. GLISSMAN, CCR

1 **APPEARANCES:** 2 3 CHAIRMAN: MR. JOHN POTEET 4 COMMISSIONERS PRESENT: 5 6 MR. JEFFEREY BRITT 7 MR. TONY CORMIER MR. RICKY DONNELL 8 9 MR. GEORGE FLOYD MR. STEPHEN OLAVE 10 MR. MATTHEW PEDERSON 11 12 MR. DINO TAYLOR 13 MR. RICHARD WATTS 14 15 16 17 REPRESENTING THE LOUISIANA USED MOTOR 18 VEHICLE COMMISSION: 19 20 ROBERT W. HALLACK, ESQUIRE HALLACK LAW OFFICE 21 13007 JUSTICE AVENUE BATON ROUGE, LOUISIANA 70816 22 SHERI MORRIS, ESQUIRE DAIGLE, FISSE & KESSENICH, PLC 23 24 8480 BLUEBONNET BOULEVARD, SUITE F BATON ROUGE, LOUISIANA 70810 25

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1	ALSO PRESENT:	
2	MS. KIM BARON	
3	MR. DEREK PARNELL	
4	MS. MONA ANDERSON	
5	MR. MONROE ALLMOND	
6	MS. EMILY DOMANGUE	
7	MR. JOHN McKOWEN	
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1	(Pledge of Allegiance)
2	MR. POTEET:
3	Roll call.
4	MS. BARON:
5	John Poteet?
6	MR. POTEET:
7	Here.
8	MS. BARON:
9	George Floyd?
10	MR. FLOYD:
11	(No response.)
12	MS. BARON:
13	Tony Cormier?
14	MR. CORMIER:
15	Here.
16	MS. BARON:
17	Matthew Pederson?
18	MR. PEDERSON:
19	Here.
20	MS. BARON:
21	Richard Watts?
22	MR. WATTS:
23	Here.
24	MS. BARON:
25	Steve Olave?

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1	MR. OLAVE:
2	Here.
3	MS. BARON:
4	Ricky Donnell?
5	MR. DONNELL:
6	Here.
7	MS. BARON:
8	Darty Smith?
9	MR. SMITH:
10	(No response.)
11	MS. BARON:
12	Dino Taylor?
13	MR. TAYLOR:
14	Here.
15	MS. BARON:
16	And Jefferey Britt?
17	MR. BRITT:
18	Here.
19	MS. BARON:
20	Mr. Chairman, we have a quorum.
21	MR. POTEET:
22	Very good.
23	Do we have anyone here today for
24	public comments?
25	MS. BARON:

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1 We do not. 2 MR. POTEET: 3 All right. The last meeting, September, we need the adoption and approval 4 of the minutes. Has everybody had a chance 5 6 to read those? I'm assuming so. 7 Motion? 8 MR. OLAVE: 9 I make a motion, Mr. Chairman. 10 MR. DONNELL: 11 Second. 12 MR. POTEET: Mr. Olave. Second from Mr. 13 14 Donnell. Next, we've got items for 15 discussion and action, financial matters. 16 17 It looks like we've got an audit today, 18 right, or a review of the audit. Mr. 19 McKowen. 20 MR. McKOWEN: 21 Thanks, Mr. Chairman. 22 Did everybody get a copy of my report? 23 24 MR. POTEET: 25 It looks like this.

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MR. McKOWEN:

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2	Okay. I did audit your financial
3	statements as of June 30th of this year.
4	Once again, in my opinion, it's fairly
5	stated in accordance with Generally Accepted
6	Accounting Principles. This year, I did
7	emphasize two matters. So if you look at
8	page 2 of my report in the very front, it
9	says: "As disclosed in note 8 of the
10	financial statement, the net pension
11	liability of the Commission is 2 million
12	dollars."
13	I wanted to point out this year
14	that that's just an estimate. It's
15	actuarially determined, but for an entity of
16	this size, it's I can promise you it's
17	not going to be 2 million dollars, whether
18	it's a million or 3 million dollars. But I
19	just wanted to make sure everybody realized
20	that I shouldn't say it's a number that's
21	pulled out of the air, because the actuaries
22	have determined that number, but it's a wild
23	estimate.
24	MR. POTEET:
25	So it's just an actuarial

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1 assessment? MR. McKOWEN: 2 3 That's correct. Similarly, the 4 second matter that I want to bring to your 5 attention is that there are new -- a new -there is a new statement from Governmental 6 7 Accounting Standards Board that went into 8 effect for the year that I audited, which 9 increases your pension liability by 10 \$650,000. Again, it's just an estimate. 11 And just for those of you who 12 have not been on a -- on a commission 13 before, these are liabilities that the state 14 -- that all the states have built up over 15 the years and folks are finally saying, 16 well, we need to let people know, need to 17 let the public know, that these debts are 18 out there. Sooner or later, your employees 19 here are going to retire and you owe them 20 for their pension and for their health 21 insurance for the rest of their lives. So 22 it's a lot of money. But, anyway, it 23 doesn't change anything. It's just 24 something that is now recognized. 25 So I'm going to skip over to

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1 Derek's discussion and analysis. Most of this is just numbers that we're going to 2 3 look at in other places. So to save time, 4 let's skip over to page 11. That's your 5 statement of net position or your balance sheet. The end of the year was 3 million 2 6 7 in cash. You've got \$750,000 in investments. That's all the CDs. You had 8 9 accounts receivable. That's all from 10 hearings and fines and that number was 11 80,000. So you had current assets of right 12 at 3 million dollars. You had capital 13 assets, fixed assets, of 174,000. So your total assets were 3 million 2. 14 15 Your -- I'm going to skip over to 16 short-term liabilities. All of that is just 17 accounts payable and payroll taxes and that 18 kind of thing. But your long-term 19 liabilities, again, you've got 3 million 6 20 of that now with all these pensions and 21 liabilities that you need to recognize. And 22 what that's done is thrown you into a 23 negative position in terms of your net 24 assets at the end of the year. You're not 25 alone there. Everybody is in the same

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position.

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2	Page 12 is your statement of
3	revenue. You had total revenues for the
4	year of a million 385. Total expenses for
5	the year a million 385. You made \$14 for
6	the year. But you did have interest income
7	as non-operating. So that is down at the
8	bottom. You had total income for the year
9	of 37,000 after you include the interest.
10	So, again, you've got a deficit
11	at year end of 394,000. Cash flows, you've
12	got 181,000 less in cash than you did last
13	year. Primarily, you bought some more CDs.
14	The notes, I'm not going to go
15	through all of that. I took a look at it
16	this morning. The only thing that I might
17	point out is note 14 on page 34. And that,
18	again, talks about your other
19	post-employment benefits, liability. That's
20	new this year.
21	Page 37 is your budget
22	comparison. Y'all were a little light on
23	revenues this year compared to what you had
24	estimated, but other than that, it looked
25	fine.

1	Page 44 discloses your per diems.
2	Page 45 discloses Derek's salary and
3	benefits. Page 46 is my report on your
4	internal control and compliance and
5	everything looked fine there. I had no
6	findings.
7	And then, finally, the last
8	section starting on page 50, your agreed
9	upon procedures that the legislative auditor
10	now requires. And they throw in something
11	new every year just to say got you on
12	something. So number which one was it?
13	Number 20-B under ethics, they want to know
14	this year if there's any documentation
15	showing that all employees have looked at
16	the ethics policy in the last year. No.
17	Where it came out of the blue. So we
18	just said no. Well, could it or y'all
19	said, no, but we'll care of that next year.
20	MS. BARON:
21	Yes, we will.
22	MR. McKOWEN:
23	Mr. Chairman, that's my report.
24	MR. POTEET:
25	Okay.

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1	MR. McKOWEN:	
2	All good.	
3	MR. POTEET:	
4	Anybody have any comments?	
5	(No response.)	
6	MR. POTEET:	
7	I have a couple of comments. One	
8	is, I want to congratulate Mona and the	
9	staff here. I don't know if every agency	
10	looks as clean and as good as this does, but	
11	it's a compliment to everybody here in the	
12	office, you know. When something like this	
13	comes out, people tend to be bored by these	
14	kinds of things. You know why? Because	
15	everything is going right. It's boring when	
16	it the more boring it is, the better	
17	things are. So I'm proud of all of you.	
18	You've all done a great job. And, you know,	
19	so my compliments to an excellent, excellent	
20	staff.	
21	And, Mr. McKowen, thank you once	
22	again. We'll be seeing each other like this	
23	for a few years.	
24	MR. McKOWEN:	
25	Okay. I'll see you next year.	

1 MR. POTEET: 2 All right. Thank you. 3 MR. OLAVE: I make a motion pertaining to 4 whatever is pertinent at this moment in 5 time. 6 7 MR. POTEET: But we do need to approve that, 8 9 don't we? MS. MORRIS: 10 We just accept it. 11 12 MR. POTEET: 13 We just accept it. I need a motion to accept it. Mr. Olave made a 14 15 motion. 16 MR. OLAVE: 17 Whatever is pertinent. 18 MR. POTEET: 19 I think it's a motion to accept. 20 MR. WATTS: 21 Second. 22 MR. POTEET: All in favor, say, "Aye." 23 (All "Aye" responses.) 24 25 MR. POTEET:

All right. So let's see. 1 2 Financial report. Mona. 3 MS. ANDERSON: Okav. So since we didn't have an 4 5 October meeting, the September and October 6 financials are in your package. You can 7 review the September statements at your convenience and we'll discuss both of them 8 9 as we go through October. 10 So on page -- pages 1 and 2, you 11 have the statement of net position. These 12 financials include the adjusting journal 13 entries from the audit. Things changed a 14 little bit. The balance in the operating 15 account at the end of October was 16 \$2,054,893. And it had decreased in 17 September, but it increased 77,000 in 18 October due to the renewals. The fines 19 accounts receivable remained the same for 20 September and October. Non-current assets 21 decreased due to surplusing some older 22 equipment we had and we also recorded the 23 depreciation for the '17 -- I'm sorry, the 24 '18 -- '17-'18 fiscal year. Current 25 liabilities have normal balances for

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1	payables and employee benefits.
2	On page 2, the long-term
3	liabilities include the deferred inflows for
4	2019, which were \$280,915. And the deferred
5	inflows for 2020, which at the beginning of
6	renewals was 59,755.
7	As John explained to you, the
8	OPEB liability increased with the audit by
9	approximately \$647,000 for a total of
10	\$1,444,918. And that's because when they
11	just as with the pension liability, when
12	they start this out, they make you do a
13	prior period adjustment and adjusted at
14	audit. So we kind of get a double hit on
15	the first year that it's recognized.
16	And if you'll turn on to the
17	statement of revenues, expenses, and changes
18	in net position, the year-to-date revenues
19	were \$284,234 compared to 297,787 last year.
20	This was due to the timing of some auction
21	transaction fees. On page 4, the salaries
22	and related benefits were \$40,000 higher
23	than the previous year. The prior and
24	current year adjustments to OPEB liability
25	affected those totals. So when we recognize

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1 it on the balance sheet, you also have to 2 recognize the expense on -- and so we did 3 that at the beginning of the July. 4 The remainder of the expenses 5 were lower. And overall expenses were 6 approximately \$30,000 higher than the 7 previous year. And on page 5, the change in 8 net position for the month was a positive 9 \$11,640. And for the year -- well, the year 10 to date was a negative \$125,763. Page 6 has 11 a four-year comparison -- revenue 12 comparison, so that you can compare the two 13 year license fees for '18-'19 to the 14 comparable '16-'17 fees. And page 7 is a 15 visual depiction of that report. 16 Page 8 is the year-to-date budget 17 to actual expenditures and that -- this 18 chart reflects the agency expenditures on 19 the right -- I'm sorry, the -- yes, agency 20 expenditures on the right, which should be 21 approximately one-third of the budget at 22 this time. Page 9 is the certificate of 23 deposit summary and there were no changes in 24 the certificates of deposit for October. 25 Page 10 is the accounts receivable hearing

fines. The fines assessed in September were 1 \$5,550 and 1,250 was collected. There was 2 no Commission meeting in October. 3 So there 4 were no changes for October. 5 And unless there are any 6 questions, Mr. Chairman, that concludes my 7 report on the financial statements for 8 October -- for September and October. 9 MR. POTEET: Does anyone have any questions? 10 11 (No response.) 12 MR. POTEET: I think we're happy with that. 13 Ι 14 need a motion to accept the financial 15 statements. 16 MR. OLAVE: 17 I make that motion, Mr. Chairman. MR. POTEET: 18 19 Mr. Olave. 20 Second? 21 MR. CORMIER: 22 Second. 23 MR. POTEET: 24 Second right here, Mr. Cormier. 25 All in favor, say, "Aye."

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1	(All "Aye" responses.)
2	MR. POTEET:
3	Any opposed?
4	(No response.)
5	MR. POTEET:
6	The motion carries.
7	All right. The next thing on our
8	agenda is the proposed fiscal budget for
9	2019-2020. Mona.
10	MS. ANDERSON:
11	In your packet, you have the
12	proposed 2019-2020 budget. On page BC-1,
13	the budgeted revenues are \$1,593,970, which
14	is an approximate 1 percent increase over
15	what was budgeted for '18-'19. As John
16	said, we didn't have a lot of increase in
17	fees this past year. So we only budgeted
18	MR. POTEET:
19	That's hang on. Has everybody
20	found it yet?
21	MR. WATTS:
22	I found it.
23	MR. POTEET:
24	Okay. Go ahead, Mona.
25	MS. ANDERSON:

1	Okay. So we only increased we
2	only budgeted a 1 percent increase. The
3	total license fees are \$1,438,177. And the
4	proposed enforcement fines are 130,000,
5	okay. We're going to be flipping around
6	these pages quite a bit. So if you'll turn
7	to BC-6a, these are the recommended salaries
8	and related benefits in compliance with the
9	State of Louisiana, Civil Service
10	Compensation Redesign Plan. The state
11	employees who had successful evaluations
12	will receive a market adjustment increase in
13	July each year in an attempt to bring the
14	state salaries in line with the market. The
15	increase will be 2 to 3 percent, depending
16	on the employee's current rate of pay. The
17	retirement contributions are stable at this
18	time. So we haven't had any increases.
19	The group health insurance, we
20	will not anticipate an increase in
21	January of 2019. However, OGB expects us to
22	have a 4 percent increase for the following
23	two to three years. So this budget
24	anticipates that 4 percent increase. On
25	BC-6b, which is the next page, this reflects

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the Board's compensation and all of these 1 2 figures are carried forward to BC-6. So you have your total salaries and related 3 benefits on BC-6. 4 Moving on to BC-7, there's a 5 6 schedule of travel expenses. This reflects 7 travel for both Commissioners and for staff. 8 And the state approved some increases in 9 lodging and meals this year. On BC-8, the 10 operating expenses, this budget includes a 11 15 percent increase in operating expenses 12 over the '18-'19 budgeted expenses. 13 Maintenance, there's a 14 Maintenance/Other category that includes 15 things, like, our alarm, janitorial, lawn 16 The miscellaneous expenses include care. 17 bank fees and merchant fees for the online 18 transactions. BC-9 is our professional 19 services contract. And, again, we are 20 budgeting at the maximum the contract as a 21 precautionary measure. We rarely reach the 22 maximum of our contracts. 23 On BC-10, we have other charges, 24 which are basically our programs and IT 25 related expenses and -- such as accounting

1 and the licensing program. On BC-11, this 2 is our acquisition budget. We budget for at 3 least one vehicle each year to replace our 4 oldest vehicle. The rate of the vehicles 5 has gone up. So we anticipate, maybe, 6 another increase by the time this budget 7 occurs. And we also budgeted 15,000 in --8 to purchase outdated equipment that we'll 9 probably have to replace. We're finding 10 that computers are not so much five-year 11 life as two- to three-year life now. 12 So turning back to BC-3, on BC-3, 13 the -- this summarizes the budget revenue 14 and expenses and the estimated net position. 15 The budgeted decrease in net position for 16 '19-'20 is \$17,493. However, again, we have 17 some expenses that are budgeted higher than 18 they normally are as a precautionary 19 measure. Please note that this budget does 20 not include the net position liability nor 21 the OPEB liability in here, because those 22 are not based -- they can only be included 23 due to the actuarial figuring of the -- of 24 those liabilities. So we can't include that 25 in our -- we can't budget for that, if you

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will. 1 2 And so unless anyone has any questions, that concludes my report on the 3 proposed 2019-'20 budget. And we'll need a 4 resolution to adopt that budget. 5 6 MR. POTEET: 7 Okay. Does anybody have any 8 questions? 9 (No response.) 10 MR. TAYLOR: 11 I make a motion. 12 MR. POTEET: I've got a motion to resolve --13 to adopt the 2019-2020 budget. 14 15 MR. OLAVE: 16 I second the motion, Mr. 17 Chairman. 18 MR. POTEET: 19 Mr. Olave. All in favor, say, "Aye." 20 (All "Aye" responses.) 21 22 MR. POTEET: 23 Any opposed? 24 (No response.) 25 MR. POTEET:

1	All right.
2	MR. TAYLOR:
3	I have one question back to our
4	financials. Have we ever received anything
5	from the Attorney General on anybody we've
6	ever turned over to them?
7	MS. ANDERSON:
8	Originally, when we first turned
9	over some accounts, we had some that were
10	fairly easy to collect. They have since
11	instituted some spreadsheets that we
12	complete to send them the information. And
13	it looks to me like the focus of most of
14	their collection efforts are on student
15	debt. So our amounts, you know, are small
16	compared to that. So, no, I have not
17	received any collection since that original
18	amount.
19	MR. BRITT:
20	Question: Has anybody ever
21	reached out and sat down and met with them
22	to see what about changing their
23	priorities and doing what their job is to
24	do?
25	MS. ANDERSON:

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I have reached out to our contact 1 2 there. 3 MR. BRITT: 4 I mean, he's not running for 5 Governor. So, I mean, he can do his job 6 now. 7 MS. ANDERSON: We did have one -- I did have one 8 9 investigator call me. He contacted one of 10 our higher fined ex-dealers and -- who 11 basically told him that he had paid that 12 already and he hadn't. And then the dealer 13 just never got in touch with him again. And 14 so that was the last I heard on that one. 15 MR. BRITT: 16 Mr. Chairman, do you think that 17 it would be appropriate for Mr. Parnell to 18 set up a meeting with the head investigator at the Attorney General's Office and have a 19 20 lunch or discuss this in person, so we can 21 get some direction on which way they're 22 going to go? 23 MR. POTEET: 24 All right. Two things about 25 that. The first answer -- the simple answer

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is yes. And then the second one is, 1 2 Mr. Parnell and I do have an administrative 3 meeting set up with the Governor for the next -- sometime in the next few weeks and 4 5 this would be a topic of conversation. 6 MR. BRITT: 7 Good. 8 MR. POTEET: 9 This has been bothering me a 10 little bit, too. So, you know, whatever 11 their priorities are, I at least like them 12 to say publicly, this is our priority, we're 13 not going to go after your cases or we are 14 or anything over 5, we will, anything over 15 25 --16 MR. BRITT: 17 Because if they're not, we need 18 to be -- we need to be thinking in a different direction --19 20 MR. POTEET: 21 You're exactly right. 22 MR. BRITT: 23 -- how we're going to facilitate 24 what we need to facilitate. 25 MR. POTEET:

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1	Right.	
2	MR. BRITT:	
3	And there are other avenues. But	
4	we need to get that done and do it	
5	legislatively and tag team with somebody	
6	else, because there are other departments	
7	out there capable of collecting this money	
8	for us.	
9	Dino, I appreciate you bringing	
10	that up.	
11	MR. POTEET:	
12	I appreciate you bringing that up	
13	too, because that is something that	
14	MS. ANDERSON:	
15	Also, I think if they could	
16	report to us on the progress. I've	
17	requested reports from our contact before.	
18	I get what's akin to an aged receivable	
19	report from them, but there is nothing on	
20	there that says what	
21	MR. POTEET:	
22	You know that.	
23	MS. ANDERSON:	
24	I know how they are. And there's	
25	nothing on there that says what sort of	

1 efforts have been made. Maybe, they have 2 and they just haven't reported to us or have 3 the capacity to do so. I don't know. 4 MR. BRITT: 5 But one question for past 6 history, whether it was Richard Ieyoub, 7 whether it was Buddy Caldwell, whomever the 8 Attorney General was, what was the rate of 9 progress with these other Attorney Generals 10 in collecting this money? 11 MR. TAYLOR: 12 We never turned it over to them. 13 MR. POTEET: 14 We didn't start turning over 15 until --16 MR. BRITT: 17 Oh, this was -- okay. How was it 18 collected prior? 19 MR. POTEET: 20 Either through our processes of 21 filing on their bonds and sometimes going to 22 But, generally, we -- that was the court. 23 point where we decided we needed to start 24 going another route. We weren't making 25 progress on our own, you know. We don't

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1 have enough clout to do anything beyond what 2 we're already doing. So that was -- and I 3 -- sometimes, at my advanced age, I forget, 4 but it seems like about three, four years 5 ago, we started looking into working with 6 the Attorney General's Office. 7 MR. BRITT: 8 Well, you know -- and I know we 9 have both of our lawyers here. The District 10 Attorney of East Baton Rouge Parish has 11 authority over every one of these -- every 12 case in the state of Louisiana. He can --13 he can actually -- and y'all will have to do 14 some research on this. But it's my 15 understanding that he could probably 16 dedicate somebody for a fee. I mean, I'm 17 sure it would cost somebody some money. But 18 the East Baton Rouge District Attorney's 19 Office, because we're the governing 20 authority here, they would have some type of 21 jurisdiction over it. 22 MR. HALLACK: 23 I don't think so. And let me say 24 I think -- Sheri, correct me if I'm this: 25 wrong -- but they passed a law about three

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1	or four years ago saying that the Attorney
2	General is the preferred collection agency
3	for the state of Louisiana.
4	MR. POTEET:
5	I think what's they started
6	doing.
7	MS. MORRIS:
8	The Attorney General expanded
9	their debt collection to the other debts,
10	but then there's also the Office of Debt
11	Collection under the Department of Revenue
12	that was created after we had signed an
13	agreement with the Attorney General and we
14	have the option to switch to that agency or
15	if you already had a contract in place, you
16	could stay where you were. We elected to
17	stay where we were after speaking with both
18	agencies and what they were what their
19	case loads were and things like that,
20	because the Department of Revenue has so
21	many different varied case loads. And I
22	think at that time, we were having some
23	communication with them on what we had
24	turned over. So we didn't think switching.
25	The agency can also do the collection

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themselves. But for Robert and I to do it 1 2 on an hourly basis, it didn't seem like it 3 was economically feasible based upon what 4 the Attorney General's Office is charging 5 us, a percentage plus costs. So the difficulty with some of 6 7 these collections are, they're not -- the 8 licensees are not in East Baton Rouge 9 Parish. So you have to go after assets that 10 are out of parish and some of them out of 11 And some of them are entities that state. 12 then -- you know, we revoke their license, 13 collect on their bonds. The entity doesn't 14 exist or have assets. So it's not an easy 15 collection issue, which is I think why 16 Robert or I would have spent a lot of money 17 on some of these collections because of the 18 way the entities are set up and where some 19 of them are located. 20 MR. POTEET: 21 Is there any -- is there any --22 the fact that we're a self-funded agency, 23 does that matter at all? 24 MS. MORRIS: 25 Does it matter in terms of?

1 MR. POTEET: 2 In terms of collection through 3 the state. Is the Attorney General --MS. MORRIS: 4 5 We have to go through the 6 Attorney General's Office, the Debt of 7 Collection or collect it ourselves. MR. HALLACK: 8 9 Well, we can collect it 10 ourselves. 11 MR. POTEET: 12 Yes. But to Sheri's point, we've got to be, you know, judicious on how we 13 14 spend our money collecting. 15 MR. TAYLOR: 16 Yes. I spend more trying to collect than I actually collect. And that's 17 18 a fact. 19 MR. BRITT: 20 Well, everybody does that. Ι 21 mean, it's just --22 MR. POTEET: Well, I -- go ahead. 23 24 MR. BRITT: 25 Excuse me. What are the steps --

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the attorneys, what were the steps that 1 v'all would have to take for us to -- for 2 our office to do it? 3 4 MR. HALLACK: 5 Well, I --6 MR. BRITT: 7 And is there any of that that 8 could be dedicated to an employee to side 9 step -- to the lower the cost of y'all and 10 y'all oversee it. 11 MR. HALLACK: 12 -- well, I think -- and, Sheri, 13 can an agency employ another attorney on a 14 contingency fee basis? MS. MORRIS: 15 16 We can't on a contingency fee 17 basis get another attorney that may be more set up to do collections. Most of the 18 19 attorneys that do collections work do 20 volumes of collections work --21 MR. HALLACK: 22 Right. 23 MS. MORRIS: 24 -- and they have people that are 25 trained, you know, a lot of paralegals that

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are trained to do that. I used to work for 1 2 a firm that does a large of number of 3 collections. And so you have -- in order to 4 be efficient, you really have to have a 5 staff. 6 MR. BRITT: 7 I guess my guestion was: Would it be prudent for us just to have a 8 9 paralegal work out of this office on a 10 contract basis to do the majority of the 11 work to cut down on the cost of having y'all 12 do it? 13 MS. ANDERSON: 14 We investigate -- you know, 15 because when I came onboard, some of my background is for profit. And so seeing old 16 17 accounts like that was, like, no, we're not 18 doing this. 19 MR. BRITT: 20 Okay. 21 MS. ANDERSON: 22 But we tried that, because we had 23 some older accounts that I had consulted 24 with Robert and he advised these entities 25 were doing business in other states and we

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1 attempted to get some collection firms and 2 we were advised by the state that it needed 3 to go through the Department of Justice. 4 But -- and the -- on the debt recovery 5 thing, what they do is they tag them or -in case they get refunds on their taxes, 6 7 then we are entitled to payment before they get the refund. But, like she said, a 8 9 number of these people just stop -- when 10 they get these really big fines, they stop 11 doing business here, they move to Texas, and 12 they do business there. That's been the 13 case on some of these accounts that we have. 14 And my understanding was that we cannot 15 pursue outside collection -- some type of 16 outside collection agency or person, that it 17 must go through the state. 18 MR. BRITT: 19 That's what I was talking about, 20 in-house. 21 MR. POTEET: 22 Well, and the other issue you 23 have with any kind of collection is what's 24 the motivation of the person that's being 25 chased down? I mean, you know, if they're

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-- you know, if they've already been --1 their license has been suspended, they may 2 3 not own any property. They may not -- you 4 know, what's their motivation to pay us? 5 You've got to get -- I've always found in collections, you've got to have some type 6 7 leverage. You've got to have some 8 motivation, you know, I want my license back 9 or I want this or I want that. So I think 10 that it's something that definitely Derek 11 and I can discuss in our meeting at least 12 briefly and just get a little bit more to 13 that point. I don't think -- I don't think 14 it would be a good idea for us to hire 15 somebody to do it. I'm not saying no 16 definitely --17 MR. BRITT: 18 Right. 19 MR. POTEET: 20 -- but I -- the more I think 21 about it, I think about, you know, my 22 ability to collect. 23 MR. BRITT: 24 Oh, it would have to be something 25 worked out in-house with the other

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employees, some of the current staff to 1 2 assist the attorneys. That was my point. 3 MR. OLAVE: 4 Well, the other issue there, too, 5 is we definitely don't want to send a 6 message that you can, you know, break the 7 law. We can take your license, but then all 8 you have to do is close up and we're not 9 going to pursue you. That sends a message, 10 too, you know, that that's okay to do it. 11 MR. POTEET: 12 That's one of the things I think 13 -- you know, whenever we go after somebody's 14 bond, I think that that is a message that we 15 will go after your bond, so. 16 MR. BRITT: 17 If you can get to their driver's 18 license or their hunting license. 19 MR. HALLACK: 20 In the past, what we normally did 21 was we asked a field investigator to follow 22 up and see where the debtor -- where he was 23 in life. And a lot of them went to work for new car dealers. I know -- Performance Cars 24 25 and Trucks, we know that those two guys

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actually made a lot of money off of their 1 2 illegal activity and had nice homes and 3 whatnot. But one of them went to work for a 4 new car dealer in Texas and I don't know 5 what --6 MR. TAYLOR: 7 Actually, he's back at Parts South. 8 9 MR. POTEET: 10 I had somebody not too long ago 11 came to the auction that owed me quite a bit 12 of money. And they were being registered --13 they wanted to register to represent a car 14 dealer in Texas, a new car dealer. And, you 15 know, I -- we called the dealer and said, 16 this guy can't, and the dealer was, like, 17 well, he's a great employee, so I guess 18 we'll just not do business with you. Ι 19 mean. 20 MR. HALLACK: 21 But, you know, we do have two 22 very sizable judgments. One is a 23 multi-million dollar judgment that's against 24 a Georgia business. And when we looked into 25 sending it to a Georgia counsel to collect

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it for us, that's when the State told us 1 2 that we needed to go through them to collect 3 it against an out-of-state resident. And 4 the Attorney General's Office at that time 5 told us they had some kind of reciprocating 6 agreement with the Georgia Attorney 7 General's Office to collect that debt. Tt's -- like I said, it's a multi-million dollar 8 9 judgment. I don't know if it's ever been 10 collected or not. 11 MS. ANDERSON: 12 It is still on their reports. Ι 13 asked them for a report and they're still on 14 the report. 15 MR. TAYLOR: 16 When was that? 17 MR. POTEET: 18 That was before 2012. 19 MR. HALLACK: 20 Number one, we need to check to 21 make sure that judgment hasn't expired, 22 because judgments expire after 10 years. 23 MR. POTEET: 24 Well, it hasn't been 10 years, 25 but it would be a good thing to check.

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1	We'll follow up on it. Derek and I will	
2	follow up on it. Thanks for bringing it up.	
3	Ratification of imposed	
4	penalties. We got a whole list of them.	
5	I'm sorry. We've got an invoice	
6	for Mr. Hallack.	
7	MR. PARNELL:	
8	Commissioners, you will find in	
9	your packet Attorney Hallack's bill for	
10	services for September of 2018. This was	
11	scheduled to be on the on the Commission	
12	meeting in October. I have reviewed the	
13	services performed and Mona has reviewed the	
14	time and they are correct. In addition, I	
15	have sent the full detailed bill of services	
16	for review to Commissioner Olave and he's	
17	notified me today that everything was okay	
18	with this. So Attorney Hallack's bill for	
19	services for September of 2018 is \$4,162.50.	
20	Commissioners, I ask that you approve	
21	payment of Attorney Hallack's bill.	
22	MR. BRITT:	
23	I make a motion.	
24	MR. OLAVE:	
25	Second the motion.	

1	MR. POTEET:
2	Second.
3	All in favor, say, "Aye."
4	(All "Aye" responses.)
5	MR. POTEET:
6	Any opposed?
7	(No response.)
8	MR. POTEET:
9	Now, ratification.
10	MR. PARNELL:
11	All right. Commissioners, you'll
12	find in your packet ratification of imposed
13	penalties. Keep in mind this is for two
14	months, October and November 2018 I'm
15	sorry, September and October. I apologize.
16	I will announce the names, as always, of the
17	dealers that have been listed on this list.
18	Do we have any representation?
19	Anyone present for any dealer?
20	MS. BARON:
21	No, sir, we do not.
22	MR. PARNELL:
23	I will go through the list. A2Z
24	Automotive & Used Cars, LLC, from Baton
25	Rouge, Louisiana, \$1,250. Auto Brokers of

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America, LLC, from Lafitte, Louisiana, 1 2 \$1,450. Jefferson Autoplex, LLC, from 3 Kenner, Louisiana, fine amount was \$1,700. 4 B. Michelli Enterprises, LLC, doing business 5 as Michelli's Autoplex, Hammond, Louisiana, fine amount was \$1,100. L.C. Speedway 6 7 Motors, LLC, doing business as Speedway 8 Motors, from Lake Charles, Louisiana, fine 9 amount is \$700. Wil's Used Auto Repairs, 10 LLC, from Crowley, Louisiana, fine amount is 11 \$100. Xpress Wholesale, LLC, from 12 Youngsville, Louisiana, fine amount is \$250. 13 L.C. Speedway Motors, LLC, doing business as 14 Speedway Motors, from Lake Charles, Louisiana, fine amount is \$200. Ben's 15 16 Imports, LLC, from Baton Rouge, Louisiana, 17 fine amount is \$150. J & J Auto Brokers, 18 LLC, from Slidell, Louisiana, fine amount is 19 \$200. Ideal Auto Sales, Incorporated, from 20 St. Martinville, Louisiana, fine amount is 21 SD Motors, Incorporated, from \$100. 22 Springfield, Louisiana, fine amount is \$800. 23 Casandra Richard, individually and doing 24 business as Ms. Gator's Auto Sales, from New 25 Iberia, Louisiana, fine amount is \$100.

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Nidak's Enterprises, LLC, doing business as 1 2 Coach's Carts, from Slidell, Louisiana, fine 3 amount is \$450. The Salesman, LLC, from 4 Crowley, Louisiana, fine amount is \$150. М 5 R & E Sales, LLC, doing business as M R & E Sales, from St. Martinville, Louisiana, fine 6 7 amount is \$200. Breaux's Auto Sales, LLC, from Abbeville, Louisiana, fine amount is 8 9 \$100. Dickerson Auto Sales, LLC, from 10 Lafayette, Louisiana, fine amount is \$100. 11 Michael J. Leger, individually and doing 12 business as Buy-N-Sell Auto Sales, from 13 Opelousas, Louisiana, fine amount is \$100. 14 Alfred's Auto Sales, LLC, from Breaux 15 Bridge, Louisiana, fine amount is \$250. Bia 16 Al's, Incorporated, doing business as Royal 17 Autoplex, from Hammond, Louisiana, fine 18 amount is \$200. The total amount of civil 19 penalties is 900 -- I'm sorry, \$9,650. 20 Commissioners, I ask that you ratify the 21 imposed civil penalties assessed. 22 MR. TAYLOR: 23 I make a motion to ratify the 24 penalties assessed. 25 MR. POTEET:

	4	3
1	I need a second.	
2	MR. BRITT:	
3	Second.	
4	MR. POTEET:	
5	Second Mr. Britt.	
6	All in favor, say, "Aye."	
7	(All "Aye" responses.)	
8	MR. POTEET:	
9	Any opposed?	
10	(No response.)	
11	MR. POTEET:	
12	All right. Thank you, Derek.	
13	Next, you've got you've got	
14	ratifications of revocations.	
15	MR. PARNELL:	
16	Commissioners, you'll also find	
17	the next chart is the ratifications of	
18	revocations for November. Once again, I	
19	will go through the names. And we don't	
20	have anyone present. So I will go ahead and	
21	begin. J & J Motors of Zachary, LLC, Baton	
22	Rouge, Louisiana, notice of revocation is	
23	November 7th of 2018. Global Auto Group,	
24	LLC, from Baton Rouge, Louisiana, notice of	
25	revocation is October 24th of '18. Mike's	

1	Auto Sales, from Alexandria, Louisiana,
2	notice of revocation is September 11, 2018.
3	Right Turn Auto Sales, LLC, from Crowley,
4	Louisiana, notice of revocation is August
5	6th of '18. Ideal Auto Sales, from St.
6	Martinville, Louisiana, notice of revocation
7	is October 22nd of '18. Commissioners, I
8	ask that you ratify the revocation of
9	dealers I have just announced.
10	MR. BRITT:
11	I make a motion.
12	MR. POTEET:
13	Motion Mr. Britt.
14	MR. DONNELL:
15	Second.
16	MR. POTEET:
17	Second Mr. Donnell.
18	All in favor, say, "Aye."
19	(All "Aye" responses.)
20	MR. POTEET:
21	Any opposed?
22	(No response.)
23	MR. POTEET:
24	All right. Next, we have the
25	Executive Director's report.

MR. PARNELL:

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2 Okay. Commissioners, you will 3 also find an alleged issue counts chart that 4 illustrates the amount of alleged issues 5 that were for the months September and 6 The total number for September and October. 7 October was 178 issues. The next document 8 is a case report, which illustrates the 9 amount of cases that were assigned to the 10 investigators for the months of September 11 and October. There were 104 cases assigned. 12 The last report that you will see is the 13 department summary report. For the months 14 of September and October, there were 83 15 cases that were closed. For those months, 16 in additional information, there were 54 17 physical inspections done by the compliance investigators. 155 site visits were 18 19 conducted. And nine audits were conducted 20 during that time frame. 21 Other news, the licensing 22 department, we're doing -- the staff is 23 doing really well and working through the 24 license -- the licensees that we're 25 licensing right now. Everything is going

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1 pretty smooth. We haven't had really any 2 hiccups staff-wise and/or with our 3 equipment. So we're trying to stay as close 4 as we can to the 14-day turnaround of the 5 dealers getting their licenses in a timely 6 manner. Once they have it, they can get it 7 to us. Other items that we have is the 8 9 I just got a call from -- last vehicle. 10 week that that vehicle, it did come in. 11 They are working -- Louisiana Property 12 Assistance, they are working on checking it 13 Then, they're going to get the GPA in. 14 installed in it. And at that point, they'll 15 call and we will go ahead and trade in the 16 vehicle that we currently have and that will 17 be it. So that's pretty much all I have. 18 Are there any questions, comments, or 19 concerns. 20 MR. TAYLOR: 21 Just a statement. My barometer 22 of licensing, you don't have to tell me 23 because the dealers tell me, because they 24 call me complaining, I can't get my license. 25 And so right now, I've received zero calls

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1	this year. And last year, I only received
2	one versus the years prior to that. So
3	we're doing an excellent job in-house
4	licensing.
5	MR. WATTS:
6	I got mine back fast.
7	MR. PARNELL:
8	Well, we have one additional
9	staff person that greatly helped a lot and
10	put that 14-day turnaround. So if someone
11	submits their application, we need to have
12	it out within a within a certain time
13	frame. And I think that helped out a great
14	deal. I haven't received I haven't
15	received any calls this year from any
16	senators, any state reps, the Governor's
17	office, any other. Around this time of the
18	year, it's currently crazy in my office with
19	state representatives. So we have done
20	MR. POTEET:
21	At the auction I'm sure Matt
22	can tell you now that he's on the
23	Commission, I don't know if anyone had
24	complained to him before but, usually,
25	the last two weeks of the year and the first

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two weeks of January, it used to be just, 1 2 oh, please. When they start walking towards 3 me, I get in the car and say, hey, I can't talk to you. But it's been -- it's been 4 5 good. If people know you're on the 6 Commission, they're going tell you. 7 MR. BRITT: 8 Oh, tell me. Kim, y'all did get 9 the little girl straight, didn't you? The 10 girl from Concordia that bought the car down 11 here I called you about. 12 MS. BARON: 13 Yes, I think so. 14 MR. BRITT: 15 They call me at home now. Yes. 16 Some former politicians give them my cell 17 phone number. 18 MR. POTEET: 19 Okay. The next thing on our 20 agenda is actually the hearing. So is 21 anybody here for that hearing? 22 MR. HALLACK: 23 No. 24 MR. POTEET: 25 All right. So Mr. Donnell walked

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1	out for a minute, I assume. Let's go ahead	
2	and take an adjournment for just a few	
3	minutes and we'll come back in and do the	
4	hearing.	
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7	(Meeting adjourned at 10:20 a.m.)	
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1	<u>REPORTER'S CERTIFICATE</u>
2	
3	I, BETTY D. GLISSMAN, Certified Court
4	Reporter, Certificate No. 86150, in and for
5	the State of Louisiana, do hereby certify
6	that the Louisiana Used Motor Vehicle
7	Commission November 26, 2018, meeting was
8	reported by me in the stenotype reporting
9	method, was prepared and transcribed by me
10	or under my personal direction and
11	supervision, and is a true and correct
12	transcript to the best of my ability and
13	understanding.
14	This December 10, 2018, Baton Rouge,
15	Louisiana.
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19	
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21	
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23	BETTY D. GLISSMAN, CCR
24	CERTIFIED COURT REPORTER
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